



2024, ISSUE 4

Christmas
EDITION

Restore News

Restore Hand Therapy Quarterly Newsletter



RESTORE
HAND THERAPY



In the lead up to Christmas it's been all hands on deck.

Having been finalists in the Ballarat Business Excellence Awards the recognition and exposure has certainly seen an up take in new patients and enquiries.

We'd like to wish all our patients, referrers and friends a safe & happy Christmas and New Year.

We look forward to your continuing support in 2025.

Restore team update

Jen has been on the go both in and out of the clinic. Featuring on ABC radio in October, and even had a spot taking callers questions. It was so popular she has been invited back in 2025. Stay tuned for more details. Jen's recent return from a business planning retreat has kept her busy with a focus on the future of Restore. Can you believe next year Restore will be 7 years old?!

Emma's been fitting in numerous hand therapy courses while juggling her sporting commitments outside of the clinic. Unfortunately her cricket career has sadly seen her on the wrong side of the hand therapy table. After her thumb took a blow. Ouch!

Adele started at Restore in October and has hit the ground running. She has been kept busy seeing lot's of new patients on her Wednesday's in the clinic.

Gaile and Amy have been hard at work on reception, welcoming a new work cover payment system. Not to mention dealing with an uptake in referrals has kept the email and fax busy busy.

The clinic will be closed on the public holidays only. However, reception will be limited until January 8th. So don't forget to make sure to book appointments well in advance to avoid disappointment.

You're in safe hands with Adele



We are thrilled to have Adele join the Restore Team.

Adele is in the Clinic on Wednesdays and comes to us with over 14 years experience working in the public and private sectors.

Adele's professional interests include complex finger dislocation joint injuries, tendon injuries and complex fracture management.

Please make her feel welcome.



Tracey

Say hello to Tracey & Lisa

We also welcome to the Restore clinic space, Tracey King from Bellissime Cosmetics and Lisa Don who is a Chiropractor.



Lisa

Both these lovely ladies have their business cards in the reception waiting area if you would like their contact details.



Don't leave your splint on a hot seat

While we are happy the warmer weather is here, we don't love melted splints!

You can see how this splint looks before it was left in a hot car. Thermoplastic starts to soften at 60 deg. So please be mindful of where you're leaving your splint.



Getting busy with the Restore team



It's been a lovely few months having had several opportunities to get together as a team including our Wear Pink Morning Tea to raise the importance of breast cancer awareness month in October.

Just recently we completed another team building workshop with Claire from Business Story Lab. This also included getting together for a Spa Day, to restore & relax into Christmas.

December 14th will see us come together for our Christmas Party. Celebrating a very busy year with our families at Lake Wendouree.

Carpark Upgrade & Beyond

We've just completed an upgrade to the rear carpark in very soggy conditions. Gotta love Ballarat weather! We are currently in the planning stages of doing some structural changes to the building. This will help increase the accessibility of the toilet for our patients. Along with creating a more functional space for staff at the rear of the building.



HOLIDAY HOURS

The Clinic will be closed for the Public Holidays only. Jen will be working the days between Christmas and New Year as required.

If you need to book an appointment please call reception on 5303 0333 and leave a message, or book online at www.restorehands.com.au

You used what?



One patient's creativity amused us. Here he used a bike spanner to support a dislocated finger. He now appreciates the more streamlined thermoplastic version Jen has made. What a great idea!

HANDY HOLIDAY JOKE

What do you call it when Santa claps his hands?

Santaplause!



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